



Gas Appliances



OWNER'S WARRANTY

Important: For all Faber Gas Heating Products, please read the Installation Manual and this Express Warranty before using the product. This Express Warranty does not cover damage due to misuse or failure to follow the operating and installation instructions.

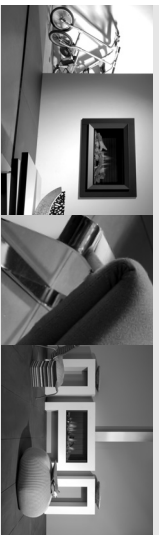
FAB900117

IMPORTANT

Please mail this completed form to your Faber Warranty Registration Department at address below

Faber Warranty Registration Department

AFFIX
STAMP
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Distributed in New Zealand by
Glen Dimplex Australasia Limited
38 Harris Road, East Tamaki, Auckland
PO Box 58 473, Greenmount, Auckland
Phone: 0800 666 2824 **Fax:** 09 274 8472
Email: sales@glendimplex.co.nz
Web: www.glendimplex.co.nz

Distributed in Australia by
Glen Dimplex Australia Pty Limited
Unit 2, 205 Abbots Road, Dandenong
Melbourne, Victoria 3175
Phone: 1 300 566 816 **Fax:** 1 800 058 900
Email: sales@glendimplex.com.au
Web: www.glendimplex.com.au



THE FABER GAS FIRE EXPRESS WARRANTY

Glen Dimplex Australasia Ltd (GDAL) warrants to the purchaser, subject to the following conditions and limitation, that the Faber Gas Fire is free from defects in material or workmanship. The warranty is effective for the following periods from the date of original purchase.

All parts including fireboxes, fans, Faber flues and accessories.	Parts 2 Years	Labour 2 Years
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All claims must be received by GDAL during the term of this express warranty. GDAL's obligation under this express warranty is the repair or replacement, at its option by a Certified Faber Gas Fire Service Agent of any part found to be defective in material or workmanship. Labour costs involved in the repair or replacement are also covered. This warranty covers travelling time and vehicle running costs for up to 50 kilometers from base for a warranty service call by an authorised service technician. Payment for travelling costs in excess of 50 kilometers will be the responsibility of the consumer. Travel costs to service installations on offshore islands are NOT covered in this express warranty. The decision to repair or replace defective parts will be made by GDAL and actioned by a Certified Faber Gas Fire Service Agent.

Except as expressly provided in the New Zealand Consumer Guarantees Act 1993, The Australian Trade Practices Act 1974, or protection provided by the laws of the place, state or country of purchase, this Express Warranty is personal to the purchaser.

This warranty does not cover:

1. Any consequential, indirect or special damages of any nature whatever nor for any loss of profits, economic loss or any similar form of damage, unless required under the Consumers Guarantees Act 1993.
2. Defects, malfunctions or failures caused by incorrect installation, normal wear and tear, misuse, neglect, accidental damage or failure to follow the fuel selection and product operating and maintenance instructions, or resulting from repairs or modifications to the equipment carried out by unauthorised persons. Information as to the use, servicing and maintenance of this Faber Gas Fire is set out in the installation manual. GDAL has no responsibility for any representations concerning the Faber Gas Fire not authorised by it and bearing the Faber name.
3. Defects, malfunctions or a failure caused by an act or omission of other persons after the product has left GDAL's control.
4. The costs of collection and delivery of the equipment. Except as required under the Consumer Guarantees Act 1993. Payment for travelling costs in excess of 50 kilometers will be the responsibility of the consumer. Travel costs to service installations on offshore islands are NOT included in this Express Warranty.

Consumer Guarantees Note:

Except as set out in this Express Warranty, GDAL shall have no other liability to any party with respect to the Faber Gas Fires (for negligence or otherwise) and all conditions and warranties implied by law, custom or otherwise are excluded, except, in each case, as required by law. Any rights which a purchaser has under the New Zealand Consumers Guarantee Act 1993 or the Australian Trade Practices Act 1974 apply in addition to the rights the purchaser has under this Express Warranty, and nothing in this Express Warranty limits or affects the purchaser's rights and remedies under these Acts or any consumer legislation of the place, state or country of purchase. GDAL only warrants that facilities will be available for the repair of the Gas Fire, and spare parts for the Gas Fire will be available, for the period of this Express warranty, and no longer.

How to obtain warranty service:

1. Warranty claims must be made at the place of purchase.
2. Where flueless appliances are not permanently installed, return the product to the place of purchase or to any Faber Specialist Retailer.
3. Should the need for a warranty claim arise, reasonable proof of purchase date is required. You should keep your purchase receipt.
4. Warranty repair will be completed according to normal work practices of the Servicing Agent.
5. Make the faulty part(s) available for inspection by GDAL so that the validity of the claim can be established by them.

FABER WARRANTY REGISTRATION GAS FIRES

Thank you for purchasing a Faber product. We ask you to complete the following information and return to the Faber Warranty Registration Department.

Mr/Mrs/Miss/Ms Name: _____

Address: _____

Postcode: _____

Telephone: _____

Fax: _____

Email: _____

Model: _____ Serial Number: _____

Retailer: _____ Purchase Date: _____

Price: _____

We want to continue providing you with products that will make you choose Faber again in the future. Please take a moment to complete the following. Please comment on:

The general packaging presentation and condition.

Documentation.

Do you currently own any other Faber products? Yes / No

If so, what? _____

Why did you decide on Faber?

Are all the loose parts in the box? Yes / No

General impression and other comments.

Privacy Act Notice:
The owner named on the Warranty Registration consents and agrees that GDAL may retain and use the information in this Warranty Card, including details about the owner, for marketing and development purposes. The owner also agrees that GDAL may also share such information for the same purposes with (intended recipients of such information). In accordance with the New Zealand Privacy Act 1993 and the Australian Privacy Act 1988, the owner shall have the right to request the correction of, as well as inspect, all personal information held by GDAL on that owner.